

December 17, 2008

Dear Ms. Campos

I am submitting to you 81 more signatures, instead of 55. Twenty-six more signatures came in. The grand total, thus far, for the year 2008 is **2034** signatures.

I want to recap our conversation yesterday, 12/16/08. I heard you say:

- There is a moratorium on meetings until after the first of the year.
- Therefore, there is no decision one way or the other regarding the Family Friendly Lane's (FFL) future, even though the "90 day trial period is officially over."
- There is no official report out yet regarding the analysis and plans to meet the requests of the 1950+ signatures submitted in September 2008 for the FFL.
- I reported that I spoke to Sixto Elizondo, Unit Director HEB # 29. He said a number of Corporate people have been out to see the FFL and have been told that there has been a lot of positive feedback and zero complaints.

Thank you for your attentiveness and responsiveness to us concerned customers. I look forward to hearing from you in January regarding the future of FFL at my store (29) and many others.

Respectfully,

Mary (Melly) Trakas