

New San Antonio Police Department Service

In its continuing effort to improve service to the community, decrease response time, and maximize its resources, the San Antonio Police Department has recently begun taking reports online via its web site (www.sanantonio.gov/sapd). This service allows crime victims to file a police report from the convenience of work or home, while simultaneously reducing calls for service on field units. A reduction in call volume means patrol officers can spend more time deterring crime, rather than responding to crimes that have already occurred.

At the present time, crimes reported online must meet the following criteria:

- The suspect(s) are unknown.
- Theft under \$500 (no firearms)
- Burglary of Vehicle
- Criminal Mischief (vandalism) under \$500
- Graffiti under \$500.00
- Theft of Service under \$500
- Lost Property

If this service proves popular with the public there is every reason to believe that it can be expanded to include other crimes.

I believe that online reporting can and will succeed. In fact, I am committed to San Antonio becoming a model city for online reporting. But it cannot succeed without public support. It has been my experience that HOAs such as yours are quick to embrace systems and concepts that benefit their communities. I also know that the San Antonio Police Department enjoys a unique relationship with the citizens of this fine city. That is why I am confident that **together** we can make online reporting work. I stand ready to assist you in any way possible.

Feel free to e-mail me at pdreports@sanantonio.gov.

Officer Kenny Thompson #0671
SAPD SMART Initiative