



- Online Payments
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San Antonio Citizen Requests



To submit a request, click on a category (listed below) and follow the instructions. It is very important that you include the **LOCATION** information for the concern.

Our commitment is to deliver exceptional service citizens can trust.

PUBLIC WORKS	ENVIRONMENTAL SERVICES
<ul style="list-style-type: none"> Drainage Channel Mowing Drainage Engineering Investigation Pot Hole Residential Street Lights Sidewalk/Curb Investigation Street Name Sign Missing Traffic Signal Light Out Traffic Control Cabinet - Graffiti Traffic Sign - Graffiti Traffic Sign - Missing (CALL 311) Traffic Ped Signal Light Base and Pavement Repair Guard Rail Damage 	<ul style="list-style-type: none"> Recycle Bin Request Brush Collection (call 311)
CODE COMPLIANCE	
<ul style="list-style-type: none"> Alley-Way (maintenance of) Antennas Brush (out of cycle) Business (conducting) City property or Right-Of-Way (obstruction of) Fences/Walls (maintenance of) Front/Side Yard (parking) Garage Sales Illegal Dumping Illumination Impure Waters (discharge of) Junked Vehicle (on premises) Lot (maintenance of) Manufactured Home Minimum Housing (maintenance of) Graffiti 	<ul style="list-style-type: none"> Premises (maintenance of) Sewer Line (condition of) Sewer Service (connection) Single Family Dwelling (use of) Stagnate Water (accumulation of) Storage (outside) Storage (oversized vehicle) Swimming Pool (maintenance of) Trees (dead) Vendors/Peddlers Water Service (connection) Zoning Setbacks Bandit Signs

Code Complaints:

1. Go to <http://www.sanantonio.gov/sacr/?res=1280&ver=true> as shown above and click the correct complaint type, **OR**
2. Call 311.

Note: Your complaint can be anonymous.